



Duluth Community Crisis Response Team

Update to Duluth City Council
June 10, 2024

Community Crisis Response Team Background History

- Started with community groups advocating for a non-police response primarily to mental health calls.
 - NAACP
 - Democratic Socialists of America
 - LGBTQ+ community
 - Others
- 2021 worked with City Administration and City Council
- Council led initiative that was funded and started January 1, 2022
 - ARPA funding, changed to general fund line item.
 - \$1.8 M (\$600K annually) for three years.

HDC Contract 2022-2024

- Human Development Center (HDC) will utilize the City of Duluth's expanded crisis funding to ensure consistent, timely, compassionate, and non-punitive response to mental health, housing, and substance use crises specifically within the City of Duluth.
- HDC Successfully responding to calls since spring 2022.
- 988 crisis line implemented in July of 2022.

Duluth Community Crisis Response Spending

- 2022 \$351,226 (\$214,000 turnback)
- 2023 \$512,135 (\$87,865 turnback)
- 2024 Expenses Year to Date
 - January \$47,839
 - February \$42,068
 - March \$47,900
 - April \$43,427
 - Total YTD: \$181,234 (\$18,766 underspent)



July 2023 – April 2024 calls reported through St. Louis County dispatch

St Louis County Data Set Project						
Month-Year	MCR dispatches (988)	MCR dispatches (Crisis Line)	988 direct calls	911 to 988	988 to 911	Dual Response Requests
Jul-23	42	219	306	7	2	2
Aug-23	42	217	332	5	2	0
Sep-23	58	199	284	23	2	0
Oct-23	58	191	299	10	3	0
Nov-23	73	171	393	5	3	1
Dec-23	65	177	399	7	1	0
Jan-24	52	235	367	8	2	1
Feb-24	85	224	385	3	1	0
Mar-24	70	211	397	6	0	0
Apr-24	60	217	360	6	1	0
Totals	605	2061	3522	80	17	4
Averages	61	206	352	8	2	0.4

DPD Historical Data

	Jan				Feb				Mar				Apr		
	2021	2022	2023		2021	2022	2023		2021	2022	2023		2021	2022	2023
CKWEL	254	282	282		247	243	263		303	259	327		309	251	316
CORE	21	82	26		17	67	35		8	80	29		12	50	44
PSYCH	76	72	153		47	97	94		77	63	94		56	75	62
SUICA	5	13	10		7	7	3		7	9	12		7	5	6
SUICT	52	43	59		42	35	42		61	44	41		47	49	53
	May				June				July						
	2021	2022	2023		2021	2022	2023		2021	2022	2023				
CKWEL	378	360	307		416	344	402		381	370	445				
CORE	40	56	31		55	49	42		59	41	38				
PSYCH	78	99	81		65	69	91		70	93	89				
SUICA	10	5	12		8	12	12		3	11	3				
SUICT	69	63	48		65	67	62		54	51	62				

Crisis Snapshot

- Mobile Crisis Response 24/7, 365
- Behavioral Health Urgent Care
opening July 15
- Rapid Access Psychiatry
- Crisis Therapy
- Registered Nurse Consultation
- Welfare Checks
- Outreach
- Community Education
- Stories





HDC

Human Development Center
Comprehensive Behavioral Healthcare

Community Crisis Response

988 or 844.772.4724