



FOR IMMEDIATE RELEASE
City of Duluth Police Department

411 West First Street, Duluth, Minnesota 55802
218-730-5400 | www.duluthmn.gov | Gordon Ramsay, Chief of Police

For more information contact Brad Wick, Public Information Officer 218-390-2217



DATE: 02/02/2010
NATURE OF INCIDENT: E-reporting
CASE NO.:
INCIDENT DATE :01/04/2010
INCIDENT TIME:
INCIDENT LOCATION: Duluth
SUBJECT: Duluth Police introduce E-Reporting
BY: Officer Brad Wick, Information Coordinator

Online reporting is back at the Duluth Police Department.

The Duluth Police Department is reintroducing online reporting with its new E-Reporting system. E-Reporting gives the public an online tool to report crimes and receive information back quickly while lessening the need for a squad response to low priority incidents. It gives police the opportunity to better serve the public by saving time and money while lowering the calls for service through the 911 system.

Online reporting is nothing new to the Duluth Police Department. The department first began online reporting in 2005. This previous system did not allow for complete and accurate information collection and was stopped in 2007. The new E-Reporting system has addressed those shortcomings and allows for complete and accurate information collection.

E-Reporting is a user friendly online format that gives citizens a convenient way to report minor incidents 24 hours a day, 7 days a week. Users are issued a temporary report number which is traceable in the online system as well as in the Duluth Police Departments Records Management System. Upon approval of the incident, the user is emailed a permanent case number. With E-Reporting, citizens will see a quicker response time to these low priority crimes.

Duluth Police E-Reporting FAQ

What is E-Reporting?

E-reporting is an internet method of reporting crimes that have no active leads and do not require a police officer to respond.

Can I use E-Reporting in place of calling 911?

No, E-Reporting is to be used only for specific cases that do not require a police officer to respond. Make sure you don't need a police officer to take the report. **Always call 9-1-1** if:

- a crime is in progress
- someone is hurt or threatened
- a weapon (gun, knife, etc) was used or threatened
- you can provide information about who may have committed the crime*

What are the types of incidents that can be reported through E-Reporting?

1. Theft of property in which there is no physical evidence or suspect information
2. Theft from motor vehicle in which there is no physical evidence or suspect information
3. Lost property
4. Damage to property in which there is no physical evidence or suspect information
5. Damage to vehicle in which there is no physical evidence or suspect information and is not a traffic related incident. *Note: When another vehicle causes damage and leaves the scene without providing their information, call 911. A squad will be dispatched to take the report. Do not use this online system to report Hit & Run damage.

Can I track the progress of my report?

Yes, upon completion of your e-report, you will receive a confirmation email with a password to check the status of your report.

E-Reporting can be found at: <http://www.duluthmn.gov/police/ereporting>