

# MEDICAL ADVOCACY REFERRALS

Through Your  
AllOne Health Benefits

*Navigate Healthcare with  
Expert Medical Guidance.*

Healthcare can feel overwhelming—complex bills, difficult decisions, and confusing insurance terms. Medical Advocacy connects you with a knowledgeable professional who helps you understand your options, navigate the healthcare system, and get the care you need — confidently and efficiently, all at no cost to you.

## What It Is

Personalized support from Medical Social Workers who help you navigate medical systems, interpret information, and address care needs.

## How It Works

- Speak with a trained Medical Social Worker
- Receive assistance with claims, bills, coverage, providers, and care transitions

## What It Can Help With

- Insurance Questions
- Claims Support
- Provider Searches
- Hospital Discharge Planning
- Chronic Illness Support

## Why It's Helpful

- Reduces confusion and stress
- Helps avoid unnecessary costs
- Saves significant time and energy

## How To Get Started



Request Medical Advocacy Referrals in the **AllOne Health App**



Submit a request through the **Member Portal**



Or **call AllOne Health 24/7** and our team will help connect you

