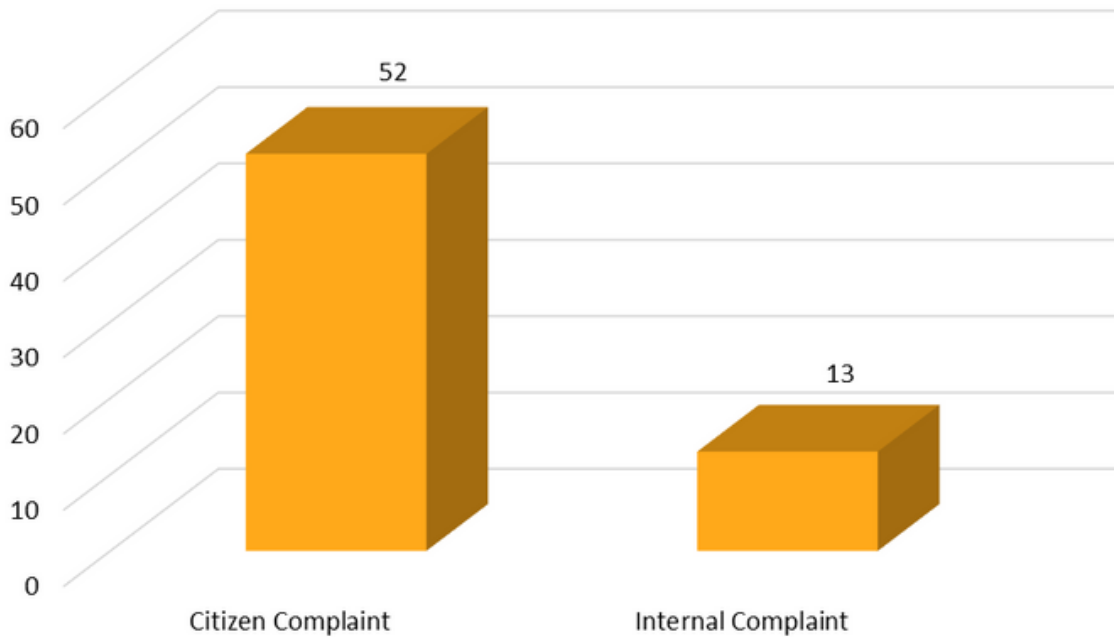


2022 Complaint Data

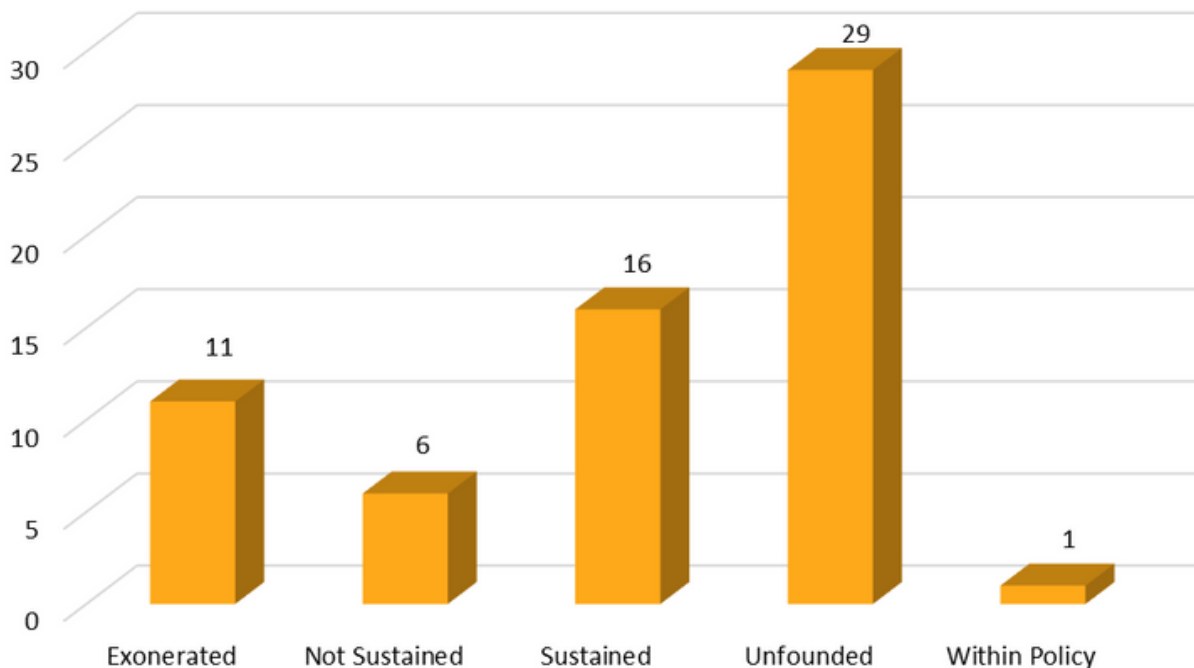


2022 Complaints External vs Internal



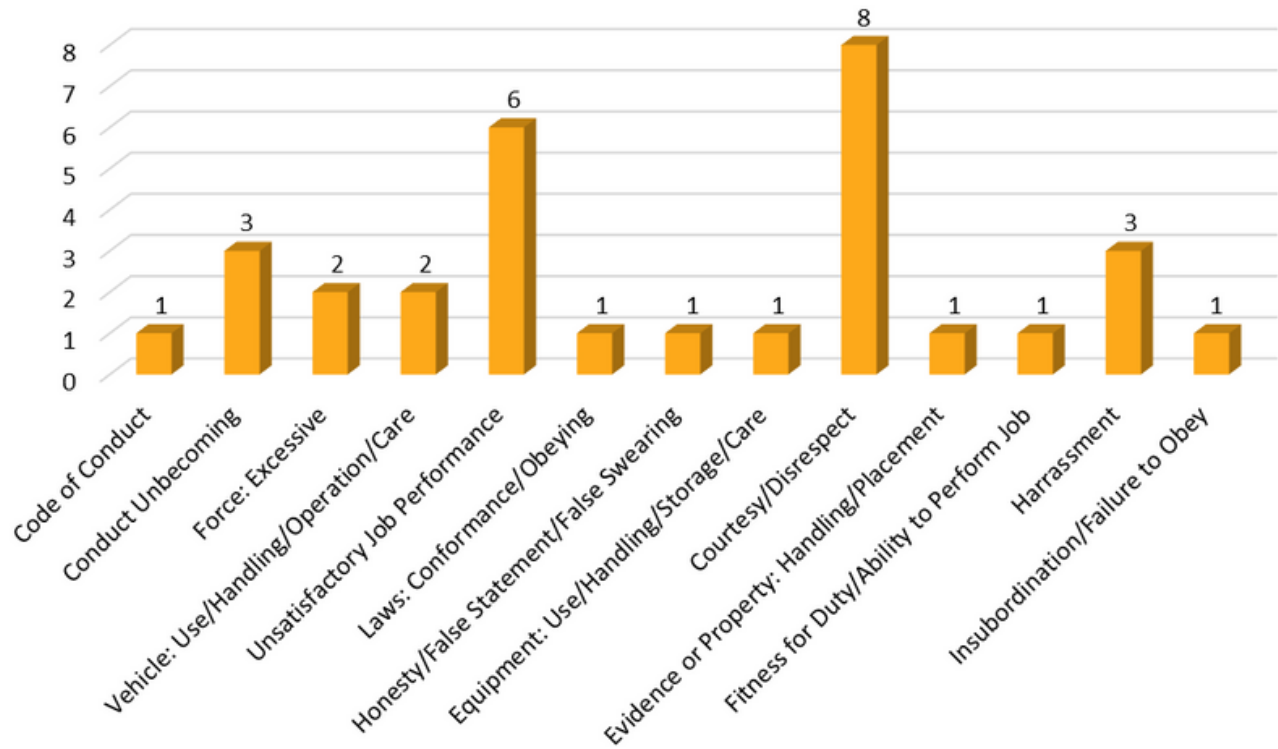
In 2022, DPD received 65 complaints, all 65 complaints were investigated by our Professional Standards Unit. Of the 65 complaints received, 52 were from external sources and 13 were from internal sources.

2022 Dispositions



11 complaints were exonerated, which means the allegation is true but was consistent with DPD policy. 6 complaints were not sustained, which means there is insufficient evidence to prove or disprove the allegation. 16 complaints were sustained, which means the allegation is supported by sufficient evidence. 29 complaints were unfounded, which means the allegation is false or not factual and 1 complaint was within policy.

2022 Sustained Complaints with Allegations



The above graph showcases the 31 allegations of the 16 sustained complaints.