COVID-19
PREPAREDNESS PLAN
City of Duluth
Executive Order 20-40, issued by Governor Tim Walz on April 23, 2020, requires each business in operation during the peacetime emergency establish a COVID-19 Preparedness Plan. This includes the City of Duluth as a business.

A business's COVID-19 Preparedness Plan shall establish and explain the necessary policies, practices, and conditions to meet the Centers for Disease Control and Prevention (CDC) and Minnesota Department of Health (MDH) guidelines for COVID-19 and federal Occupational Safety and Health Administration (OSHA) standards related to worker exposure to COVID-19. The Plan should have the strong commitment of management and be developed and implemented with the participation of employees. The Minnesota Department of Labor and Industry (DLI), in consultation with MDH, has the authority to determine whether a Plan is adequate.

Below is the COVID-19 Preparedness Plan for the City of Duluth, which includes the following:

1. infection prevention measures;
2. prompt identification and isolation of sick persons;
3. engineering and administrative controls for social distancing;
4. housekeeping, including cleaning, disinfecting, and decontamination;
5. communications and training for managers and employees necessary to implement the plan; and
6. provision of management and supervision necessary to ensure effective ongoing implementation of the plan.
COVID-19 Preparedness Plan for the City of Duluth

The City of Duluth is committed to providing a safe and healthy workplace for all our employees. To ensure that, we have developed the following COVID-19 Preparedness Plan in response to the COVID-19 pandemic. Our goal is to mitigate the potential for transmission of COVID-19 in our workplaces; this requires full cooperation among employees and management.

All employees are responsible for implementing and complying with all aspects of this Preparedness Plan. City of Duluth managers and supervisors have full support in enforcing the provisions of this policy. Additional procedural safeguards and/or requirements may be in place at specific City worksites, which are not addressed in this document. Employees failing to comply with this Plan and specific worksite requirements are subject to discipline.

Our employees are our most important assets. Employee safety and health are critical in keeping our employees working, and in allowing us to continue serving our community. Because of this, employee involvement is essential in developing and implementing a successful COVID-19 Preparedness Plan. Employees are encouraged to provide input on hazard identification, to suggest engineering controls to prevent close employee contact, and to submit requests to supervisors for material needs, such as for enhanced PPE, hand sanitizer, and disinfectants.

Our Preparedness Plan follows Centers for Disease Control and Prevention (CDC) and Minnesota Department of Health (MDH) guidelines and federal OSHA standards related to COVID-19, and addresses:

- hygiene and respiratory etiquette;
- engineering and administrative controls for social distancing;
- housekeeping – cleaning, disinfecting and decontamination;
- prompt identification and isolation of sick persons;
- communications and training that will be provided to managers and employees; and
- management and supervision necessary to ensure effective implementation of the plan.

Screening for Employees Entering City Facilities

As part of our employee return to work program and in order to work onsite at City facilities, all employees must go through a health-screening process to verify they are free of COVID-19 symptoms. Prior to the beginning of each workday, employees must complete the health-screening process. Health screenings involve a questionnaire, as well as an infrared temperature reading where available. The health-screening questionnaire asks employees if they are currently experiencing COVID-19-related symptoms that they cannot attribute to another health condition or if they have had close contact with a known or suspect case of COVID-. The health-screening questionnaire is being sent to all employees via the Everbridge system and a response must be received through the system, before the employee may begin work each day and prior to the start of their scheduled shift. The daily self-screening process will determine if the employee is permitted to work onsite or not. If the employee cannot answer "no" to every item on the questionnaire, they are not to report to City facilities and they must contact their supervisor for further instruction.

Employees are required to conduct the self-screening process prior to reporting to work. If an employee is unable to self-screen at home, the employee shall complete the health screening immediately upon reporting to work. An employee must confirm that they have completed the health-screening process with their supervisor upon reporting to work. Supervisors are responsible for maintaining records showing that each employee has completed the health screening.
Employees Exhibiting Signs and Symptoms of COVID-19

A cough, shortness of breath or difficult breathing, fatigue, fever or chills, muscle or body aches, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, and diarrhea are symptoms of COVID-19, and employees are encouraged to continually self-monitor for the development of these symptoms. Additionally, the following procedures are being implemented to assess employees’ health status prior to entering the workplace, and for employees to report when they are sick or experiencing symptoms:

1. Any employee who is experiencing symptoms of COVID-19 must communicate this to their supervisor and stay home. If symptoms develop the during the day, the employee should be sent home immediately. Upon receiving notice that an employee is experiencing COVID-19 symptoms, supervisors will:
   a. Facilitate the employee’s departure from the workplace (if they are still there) while maintaining distance between the symptomatic employee and others.
   b. Time for the employee absence should be coded as Emergency Paid Sick Leave (EPSL). If the employee exceeds their **80 hour maximum** of EPSL within a calendar year, any additional time used for this purpose should be coded as follows:
      i. Any hours used for COVID exposure/quarantine that was **not contracted during the course of work** should be coded as **regular sick leave** according to why they are using the leave-self, minor child, family (SS-Employee, SS-Minor Child, SS-Family)
      ii. Any hours used for COVID exposure/quarantine that was **contracted during the course of work** should be coded under the code SS-Work COVID.
   c. Notify your department’s designated point person of the situation:
      i. Police Department: David Drozdowski
      ii. Fire Department: The Assistant Chief on Duty
      iii. All other Departments: Amber Haglund-Pagel
   d. Supervisors will conduct contract tracing to determine if any additional employees should be quarantined due to contact with the known or suspect case. The department point person(s) is a good resource to help ensure that the correct quarantine and contract tracking protocols are used. The employee in question should be contacted directly so that it can be determined if they had close contact with anyone during the course of their work. Any close contacts that occurred within 48 hours of the employee’s symptoms starting, or their positive COVID-19 test being collected, would also be subject to quarantine.
      **NOTE: Close contact** is defined as being within 6 feet of someone for 15 minutes or more (cumulative) over the course of 24 hours. It may also include touching, kissing or hugging someone else, caring for someone with COVID-a9, or sharing eating or drinking utensils.
   e. Supervisors should ensure that the employee’s workspace, including their work vehicle if applicable, is not being used by others until it has been cleaned and disinfected.

Please refer to the symptom and quarantine guide here for a comprehensive overview on quarantine protocol. things have occurred.
The City of Duluth has implemented leave policies that promote employees staying at home when they are sick, when household members are sick, or when required by a health care provider to isolate or quarantine themselves or a member of their household. Accommodations for employees with underlying medical conditions or who have household members with underlying health conditions will be addressed by the City Human Resources, Healthcare & Safety Division on a case-by-case basis.

- **Emergency Paid Sick Leave Act (EPSL)** provides eligible full-time employees with an additional two weeks of paid sick leave (80 hours paid) to tend to approved COVID-19-related illnesses;

- **Family Medical Leave Act (FMLA)** provides 12 weeks of job-protected leave to qualifying employees to care for their own serious health condition, a serious health condition of an immediate family member, care for a newborn child, or care for an employee’s immediate family member who is a covered service member on active duty. [http://bridge/media/13366/family-medical-leave-act-fmla-20191018.pdf](http://bridge/media/13366/family-medical-leave-act-fmla-20191018.pdf)

- **The American Disability Act (ADA)** provides employees the opportunity to request workplace accommodations. The City of Duluth complies with Title I of the ADA to accommodate workplace needs for employees with disabilities so that they can accomplish the essential function of their jobs. The ADA is intended to protect the rights of individuals with physical or mental impairments that substantially limit one or more major life activity. Employees should contact the Human Resources Office to request workplace accommodations.

Any document containing medical information about an employee is regarded as confidential. To the extent allowed by law, the City will protect the confidentiality of employee medical information.

**Contract Tracing**

Please refer to the symptom and quarantine guide here for a comprehensive overview on quarantine protocol. things have occurred.

**Handwashing**

Basic infection prevention measures must be followed at all workplaces at all times. Employees are instructed to wash their hands for at least 20 seconds with soap and water frequently throughout the day, but especially at the beginning and end of their shift, prior to any mealtimes, and after using the restroom.

**Respiratory Etiquette: Cover Your Face**

Employees are required to wear a face mask at all times while in any public spaces in any City facility, while sharing vehicles, or while occupying any other shared indoor space. Masks are also required when working outdoors within 6 feet of others. Respiratory etiquette will be demonstrated on posters and be supported by making tissues and trash receptacles available to all employees. All posters can be obtained through the City's Safety and Training Office.
Social Distancing

Social distancing is being implemented in the workplace through the following engineering and administrative controls:

1. Continuing to allow employees who can work from home to do so.
2. Staggering shifts, where possible, in order to reduce the number of employees who may come in contact with one another.
3. Allowing flexible work hours, as decided and approved by supervisors and managers, to reduce employee contact. A flex schedule change form will need to be submitted for any flexible schedule arrangement that exceeds the number of hours in an employee's normal daily schedule.
4. Assigning work vehicles to a single individual, and having only one person in a vehicle at a time, where possible.
5. Maintaining at least six feet of separation between individuals at all times, where possible.
6. When it is not possible to maintain six feet of separation between employees, as may be the case when two employees have the need to ride in the same vehicle, both will wear a face mask that covers the nose and mouth.
7. Employees are encouraged to bring and wear their own cloth face masks to work. Upon request, worksites will be provided with extra cloth face masks from the City's Safety & Training Office as they are available.
8. Signage and/or physical barriers may be provided to keep visitors at a six-foot distance from employees, when visitors are allowed to enter worksites. Supervisors and managers are responsible to ensure that these barriers are in place as needed within their work areas.
9. Each division is responsible to provide its own personal protective equipment (PPE) appropriate for its work activities. Management may contact the City's Safety & Training Office to assist in determining and obtaining appropriate/required PPE for their work areas.
10. Employees are prohibited from gathering in groups and confined areas where six feet of separation cannot be maintained. If a critical work task requires employees to be in close proximity, they must be masked, and then distance from one another as soon as possible after the task is complete.
11. Employees must avoid using items belonging to, or commonly used by others, including phones, computer equipment, desks, cubicles, workstations, offices, or other personal work tools and equipment. Where this is not practical, such as commonly used computers for timecard submission, or lunchroom items such as microwaves, the touch-surfaces must be disinfected between users.
Housekeeping

Regular housekeeping practices must be followed, including routine cleaning and disinfecting of work surfaces, equipment, tools and machinery, and areas in the work environment, including restrooms, break rooms, and meeting rooms. Frequent cleaning and disinfecting of common touch surfaces within common areas in City buildings shall be the primary responsibility of custodial staff, with other building staff assisting where needed (e.g., office copy rooms, front desks, etc.). Disinfection of personal workstations, including keyboards, phones, etc., must be done by the employees that work in that space. Each worksite differs in its layout and custodial staff availability, so management at each site may determine each site’s preferred disinfection protocol.

A variety of products may be used to disinfect surfaces at worksites, including Alpha HP, Oxivir, 10% bleach solution, 70+% isopropyl alcohol, hydrogen peroxide, soap and water, Cavicide, Clorox (or generic) disinfecting wipes, or any other product that is either on the EPA COVID-19 disinfection list, or that is EPA or FDA approved and claims to kill the COVID-19 virus.

Disinfection following the presence of a known or suspect case of COVID-19 can be done as soon as the case is identified. A designated person, often custodial staff, should mist-disinfect the areas of concern, including the inside of potentially-contaminated vehicles. Supervisors should arrange for this as soon as the case is identified. Staff who conduct disinfection should be sure to wear appropriate PPE.

Communications and Training

This COVID-19 Preparedness Plan was emailed to all employees with email, was posted on the City's website, and was posted physically in worksites where employees do not have email access. Additional communications, trainings, postings, and updates will be ongoing. Management and employees are to work through this new program together and will update training as necessary. The Preparedness Plan will be updated as necessary to comply with state and/or CDC guidelines.

Screening and Policies for Visitors

All visitors are required to go through a health-screening process to verify they are free of COVID-19 symptoms before they will be allowed to enter any City facility.

All visitors to any City facility will be required to either wash their hands or use hand sanitizer immediately upon entering the facility. Management at each facility will be responsible to work with the City’s Property & Facilities Management Division, to ensure that handwashing facilities and/or hand sanitizer is available to all who enter their facility.

All visitors are required to wear a face mask at all times while in any City facility. Visitors who are not wearing masks will not be allowed entrance to the facility. Masks will be available if needed.

These requirements will be posted at all public entrances. All posters can be obtained by contacting the City’s Safety & Training Office.
Appendix A – Other Resources

General
www.cdc.gov/coronavirus/2019-nCoV
www.health.state.mn.us/diseases/coronavirus
www.osha.gov
www.dli.mn.gov

Handwashing
www.cdc.gov/handwashing/when-how-handwashing.html
www.cdc.gov/handwashing
https://youtu.be/d914EnpU4Fo

Respiratory Etiquette: Cover Your Cough or Sneeze
www.health.state.mn.us/diseases/coronavirus/prevention.html
www.cdc.gov/healthywater/hygiene/etiquette/coughing_sneezing.html

Social Distancing
www.health.state.mn.us/diseases/coronavirus/businesses.html

Housekeeping
www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2

Employees Exhibiting Signs and Symptoms of COVID-19
www.health.state.mn.us/diseases/coronavirus/basics.html

Training
www.health.state.mn.us/diseases/coronavirus/about.pdf
www.osha.gov/Publications/OSHA3990.pdf