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Addendum 2
Solicitation 20-05AA
RFP for Community Development Software Solution

This addendum serves to notify all bidders of the following changes to the solicitation documents:

Additional answers to questions are below:

1. Does the City have a Consultant aiding them in the RFP process? And, if so, could you provide then name of the Consultant?
    a. There is no Consultant aiding in the process.

2. Within the Requirements Matrix number 39 under the General tab mentions "the ability to view all buildings," could you please provide more clarification on what is meant by this?
    a. Centralized service address tied to parcel with the ability to view records for all buildings, businesses, licenses, permits, project plans, chronology notes and comments on a property available across all modules including, but not limited to, an easy visual for status of each record.

3. Reference to Code Enforcement is made several times within the RFP and the Requirements Matrix, should it be assumed that a Code Enforcement solution is a requirement for the proposal?
    a. Yes, Code Enforcement is a requirement.

4. Please clarify the User count further. We understand that there will be 300 "named" users. Of those named users, how many will be using the mobile app ONLY -- not using the back office but only the mobile device? This is usually the case with inspectors or people working in the field exclusively.
    a. As stated we will have approximately 105 mobile users. Providing that your application has a fully functional mobile app which allows the field staff to do all necessary office tasks, they may not need a license to the full application. However, until that is determined I would ask that you base pricing on the numbers that we have provided and note the functionality provided by the mobile product as well as the fact that mobile field users may not need a fully functional license for your product. We can then determine that as we hone in on the pricing comparison.

5. Can you please clarify how the "read only" users will be using the system? Are the read only users only receiving reports from the system? We have seen in other agencies that

a few "Super Users" pull these reports for the read only users and it is not only cost effective but works well.

    a. Read only users will be inquiring in various areas across the application to determine status of projects, permits, licenses, code enforcements and inspections. We would prefer to not have super users creating reports for the read only users. We currently have read only users and it is far more efficient for operations to continue in that manner.

Please acknowledge receipt of this Addendum by submitting a copy of it with your proposal.

Posted: February 24, 2020