



CITY OF DULUTH
PURCHASING DIVISION

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ADDENDUM #1
CMMS Software
09-0580

This addendum serves as notification to the attached questions and answers from respondents to this RFP.

See attachment for questions and answers. There are no other changes to this bid.

Please acknowledge receipt of this addendum #1 when submitting a bid or the bid may be rejected.

Please contact Dennis Sears, Purchasing Agent, City of Duluth, at 218-730-5175 with any questions.

Request for Proposal 09-0580 – CMMS Software

Q & A:

1. Would you be able to provide more information about how you would like the CMMS to be integrated with your GIS system?

Ans: *The CMMS must be able to fully integrate with our GIS software. That means the GIS will be the central repository for all data. We do not want two disparate databases. So, even though the CMMS may contain data it must mirror the GIS data set.*

We require the ability to pull up all data relative to an asset from either the CMMS or GIS program.

2. The RFP indicates that "outdated mainframe applications, a plethora of access databases, excel spreadsheet programs and paper documents" are currently relied upon by the City for managing sanitary sewer system activities. Does the City intend for the vendor to migrate any data from these sources to the CMMS? If so, can you provide more information?

Ans: *We will require the selected vendor to migrate all data needed from these access databases:*

SEWERDIVxp.mdb
SewerDIV.MDB
SewerClean_GIS.mdb
MS4.mdb
Lateral.mdb
Cleaning.mdb
Assessor.mdb
2003Scheduler.mdb
I-IXP.mdb
InIWork.mdb
I&ICOVERT.mdb
I&IREDUCTION.mdb
I-IXP_Backup.mdb
I-IXP.mdb
Smoke Testing.mdb
tmprsmoketesting.mdb
xp smoke testing.mdb
Basin 6 with taxpayer name1.mdb
XP al&I SCHEDULER.mdb
97 SCHEDULER_Backup.mdb
XP I&I
SCHEDULER_Backup1.mdb
2000 SCHEDULER.MDB
OLD SCHEDULER.mdb
Surcharge 7-25-05.mdb
surcharge.mdb
basin 25 & 26.mdb
2009 Videos.mdb
2009Videos_Backup.mdb
Lateral Scheduler.mdb
second notice mailing list

This list is not intended to be exhaustive but is a fair approximation of the total number of databases. We will not require the vendor to migrate any non-electronic data (e.g. paper logs).

3. Regarding Functional Attributes 1g: How often will labor rates need to be imported from the payroll system (weekly/nightly/real-time/on demand)?

Ans: *Labor rates would be imported annually. We are a union shop and rates only change with contract dates.*

4. Regarding Operating Environment 2d: What specific integration should exist between the CMMS software application and the New World Systems Logos .NET application? Is an interface between the eSuite Citizen Request for Service web portal and the CMMS software application required?

Ans: The answer to the New World question is less straight forward, as the implementation of Phase One of New World was just completed. It was the basic customer billing component and they are rolling into additional phases. I know that they are getting ready to implement the eSuite Citizen Request module soon. What will most likely be required, from an integration perspective, is the ability to import customer information into the CMMS and when eSuite is up and running, the ability to pass information relative to citizen work order requests. It is hard to be more specific as we do not have the New World modules up and running. By example, I know that we are also getting ready to rollout their Analytics module, but I have no idea yet as to whether there is any CMMS application connection.

5. How many users are expected to need concurrent access to the CMMS for each of the following functions?

1. Asset tracking/history
 - a. Gas distribution
 - b. Water plant
 - c. Water distribution
 - d. WCTS
2. Work order creation and tracking
3. Preventive maintenance procedures
4. Inventory control
5. ESRIR GIS integration
6. Remote field data entry

Ans: The definitive ultimate number is difficult to estimate this early in the project. I will give you my best guesstimate.

Asset Tracking:
Gas distribution - 3
Water Plant - 2
Water Distribution - 2
WCTS - 5

Work order:
Gas Dist - 2

Water Plant - 2
Water Dist - 2
WCTS - 15

Inventory:

Gas Dist - 1
Water Plant - 1
Water Dist - 1
WCTS - 15

GIS:

Gas Dist - 1
Water Plant - 1
Water Dist - 1
WCTS - 10 (Includes engineering)

Remote Field Entry:

Gas Dist - 0
Water Plant - 0
Water Dist - 0
WCTS - 15