



# MyMedica.com

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Register for your secure member site

# Getting Started

MyMedica.com is your one-stop resource for the info you need to manage your health plan benefits and help improve your health:

- Order ID cards
- Find out what your plan covers
- Track your claims
- Find a health care provider
- See what drugs are covered
- Learn about health and wellness programs
- And more

It only takes a few minutes to register. Here's how:

- Have your Medica ID card handy and grab a pen to write down your new login information.
- Go to MyMedica.com and click on the "Register Now" button (in the Sign In box on the left-hand side of the screen). From there, you'll be guided through a quick three-step process.



# Step 1

## Confirm your identity

Enter your name, date of birth, and information on your Medica ID card.



### Registration tips

Type in your name exactly as it's shown on your Medica ID card (i.e., not a nickname or a name that's changed since your ID card was printed).

Make sure that the date of birth you enter is the same one you provided when you enrolled with Medica. If your spouse or other dependent is registering for **MyMedica.com**, make sure they enter the date of birth you provided when you enrolled them.

If you have any questions check with your employer.



## Step 2

### Create your username and password

Create a username and password and enter your email address to set up your account.

You'll also choose if you want **MyMedica.com** to recognize your computer, device or browser when you access the site in the future. Answer "Yes" if the computer or device you're using is the main one you'll use to access **MyMedica.com**. If you answer "No," you'll need to request a security code each time you visit the site.

Choose how you'd like to confirm your identity (by email, phone call, or text message).



#### Your dependents

**MyMedica.com** isn't just for you — it gives all of your covered family members access to info about their health plan benefits.

To balance state and federal regulations, Medica's privacy policy requires members 13 and older to have their own account. Have these dependents follow the steps in this guide to register for their own account — and make sure they can remember their username and password.

For children 11 and under, their claims will display when the plan subscriber signs into the website.

Medica members age 12 will receive claims information in the mail. Due to regulations, 12-year-olds don't have access to **MyMedica.com**.

<b>MEDICA</b> <sup>®</sup>	
Payer ID: 94265 ID: 999999901      Group: 99999	
Name: JOHN Q SUBSCRIBER	Rx BIN: 003858
Dependents: JANE R DOE	Rx PCN: A4
SON T DOE	Rx Group: 1MEDICA
BABY1 U DOE	
BABY2 V DOE	
Care Type: MEDICA CHOICE PASSPORT	
SVC Type: MEDICAL	
OV/CONV/URGI/ER	
\$XX / \$XX / \$XX / \$XX	
Medica Choice With UnitedHealthcare Choice Plus	

## Protecting your information

Once you create your username and password, write them down and keep them in a safe place. Remember, your username and password give access to your health info, so be sure to guard your sign-in details.

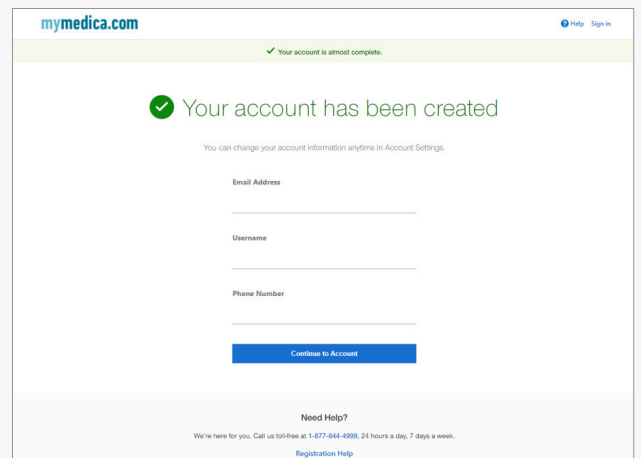
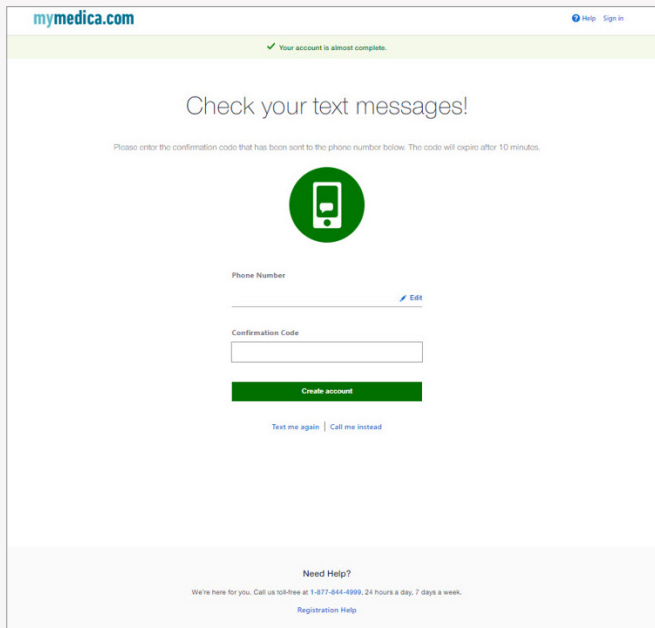
Forget your sign-in information? No problem. Just click on "Forgot your username or password?" on the home page and follow the steps.

# Step 3

## Confirm your account

Confirm your identity by the method you chose (email, phone call, or text message) and enter your confirmation code.

Continue to your account.



## Have questions?

Our Technical Support team can help. Call them at **1 (877) 844-4999**, Monday through Friday, 7 a.m. to 9 p.m. CT.