

# 2020-2021 Winter operations update

Monday, October 26, 2020





# Prepping for the 2020-2021 Snow Season

- Internally, staff reviewed the following from last snow season:
  - Snow removal response
  - Shoveling compliance
  - Winter Watch Hotline
  - Parking enforcement
  - Need for consistent and frequent educational reminders of expectations



# Changes to Plowing and Timelines

- Pushing off the Snow Emergency Routes to 2021/22 due to COVID-related budget limitations
- Priority snow removal time frames
  - Priority 1 streets – Remaining main arterials open to traffic – 36 hours after snow subsides (177 miles)
  - Priority 2 streets - Residential streets open to traffic – 48 hours after snow subsides (274 miles)
  - Priority 3 streets - Alleys opened to traffic – 56 hours after snow subsides (79 miles)
  - The above plan will be rolled out if a second snow storm does not follow the first snow storm



# Sidewalk Clearing Changes

## **Winter 2020 – 2021 Program:**

- Continue active education through social media and all address
- Commence enforcement and reporting
- Enhance City sidewalk snow clearing measure and report performance
- Staff has identified a contractor list of companies to remove snow from sidewalks if private property owner doesn't clear their sidewalk
- Realign City sidewalk clearing to those sidewalks for which the City is actually responsible

➡ The ordinance states that snow and ice must be cleared 24 hours after the snow subsides.

# Sidewalk Enforcement

## Issues:

- Substandard winter bike/ped access
- Inconsistent private sidewalk clearing
- Inadequate City enforcement of private sidewalk clearing
- Serious hardships for vulnerable people



## Impact and benefit of making changes

- Better pedestrian environment
- Increased public understanding of snow removal timeline
- Better reporting, response and enforcement
- Equitable access for all neighborhoods

# Snow Removal Assistance Program

- Continuing the Snow Removal Assistance Program from 2019
- The program will target people with disabilities, seniors, and those who have financial barriers to pay for snow removal
- The program will again match 25 residents with 25 volunteers
- An AmeriCorps volunteer will help implement program
- A formal announcement will occur in November
- The City will frequently remind residents to help one another during snow events on social media and in additional community outreach





# Parking Enforcement

## Enforcement and Education

- 4:00 p.m. to 8:00 p.m. on Sundays is when the parking changeover occurs
- DPD/Parking Enforcement will issue tickets and coordinate tows
- Cars that are ticketed will receive a new copy of the mailed brochure
- DPD will assist in ticketing and towing during snow events
- Better parking enforcement will help plows to continue moving without further delay



# Communications and Public Outreach

- Public outreach and out-facing communications
  - Public meetings pre-COVID
  - Educational brochure on expectations sent to all physical addresses within the city
  - Social media graphics and frequent messaging
  - Website updates
  - Media campaign
  - Videos

ALTERNATE SIDE PARKING SCHEDULE  
November 1, 2020 through October 31, 2021

November 2020	December 2020
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31
January 2021	February 2021
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29
March 2021	April 2021
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
May 2021	June 2021
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
July 2021	August 2021
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31
September 2021	October 2021
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

#### On street - weekly alternate side parking

1. For the alternate side parking system, a week is the period from Sunday 4 PM to Sunday 8 PM.
2. Shaded weeks are designated ODD numbered weeks, and motorists should park on the ODD numbered side of streets.
3. Unshaded weeks are designated EVEN numbered weeks, and motorists should park on the EVEN numbered side of streets.
4. Parking is permitted on both sides of the street gully during the change-over period on Sunday evening from 4:00 PM to 8:00 PM.
5. This schedule is superseded by on-street signage. (Example: No parking on one side.)


**Snow season is coming**

The City of Duluth works very hard to ensure the safety and protection of our residents and visitors during the busy snow season.

Enclosed is basic information on:

1. Street Cleaning
2. Shoveling Sidewalks
3. Parking Requirements

Abiding by City ordinances will also keep you from being ticketed, fined or towed during this upcoming snow season.



City of Duluth



**SNOW SEASON IS COMING**

Important Information Enclosed

**SNOW SEASON IS COMING**

  
duluthmn.gov/snow  
218-730-5100





# Social Media Graphics

**This week parking is  
EVEN**

*Have you switched your car to the even side of the street? You have until 8:00 p.m. to do so. Don't risk getting a ticket or being towed.*



**SHOVEL  
SIDEWALKS**

*Keep sidewalks shoveled,  
it's the law.*



# 2021-22 Snow Season

- Ready to implement Snow Emergency for the 2021/22 snow season
- Snow Emergency Route signs installed
  - 2800 new signs
  - 120 miles
- Continued focus on public education
- Continued refining of internal operational procedures
- Continue Winter Watch hotline
- Development of potential 311 system
- Launch Everbridge calls to the public
- Work with the media to alert them of when snow emergencies have been issued



# Questions?

