

RESOLUTION 14D-09

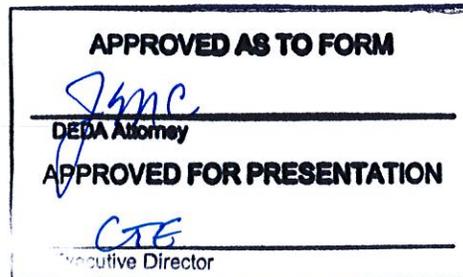
**RESOLUTION AUTHORIZING A PROFESSIONAL SERVICES
AGREEMENT WITH VISION INTERNET PROVIDERS, INC. FOR SUBSCRIPTION
SERVICES IN AN AMOUNT NOT TO EXCEED \$32,632**

RESOLVED, by the Duluth Economic Development Authority ("DEDA") that the proper DEDA officials are hereby authorized to enter into a professional services agreement with Vision Internet Providers, Inc., substantially in the form of that attached hereto (DEDA Contract No. _____), for subscription services in an amount not to exceed \$32,632, payable from Fund 860.

Approved by the Duluth Economic Development Authority this 26th day of March, 2014.

ATTEST:

Executive Director



STATEMENT OF PURPOSE: This resolution authorizes a professional services agreement with Vision Internet in an amount up to \$32,632 for subscription services of the DEDA website. The scope of services to be provided by Vision Internet is attached to the agreement. The term of the agreement is four years with the option to renew for four additional one-year periods.

Subscription Services
BY AND BETWEEN
VISION INTERNET PROVIDERS, INC.

AND

DULUTH ECONOMIC DEVELOPMENT AUTHORITY

THIS AGREEMENT is entered into this ____ day of _____, 2014, by and between the Duluth Economic Development Authority, hereinafter referred to as the "Authority," and Vision Internet Providers, Inc., a California corporation, hereinafter referred to as "Contractor" for the purpose of rendering services to the Authority.

WHEREAS, the Authority and Contractor entered into an Agreement dated _____, 2014 for the design and development of Authority's website (the "Website Development Agreement") and has licensed from Contractor certain software products described in the Website Development Agreement; and

WHEREAS, the Authority desires to utilize Contractor's service to provide website maintenance, content management system upgrades, hosting and support services for its website (the "Website"); and

WHEREAS, Contractor has represented that it is qualified and willing to perform the services set for herein.

NOW, THEREFORE, in consideration of the mutual covenants and conditions hereinafter contained, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

I. Services to be Performed.

Contractor will provide the services as set forth in the Scope of Work attached hereto as Exhibit A and incorporated herein (the "Subscription Services"). In the event of any conflict between the terms and conditions of this Agreement and Exhibit A, this Agreement shall be deemed to be controlling.

II. Compensation.

The Authority agrees to pay Contractor a fee at the rate of \$7,800 per year payable to Contractor in advance of each contract year provided Contractor has provided an invoice to Authority for the same. A contract year is the twelve month period beginning on the date of commencement of this Agreement or an anniversary thereof. The rate shall be increased by three percent (3%) per year for years two, three and four of the Initial Term (defined below), and any

and all renewal terms, as provided in Section IV below. All amounts are payable from DEDA Fund 860 (DEDA General Fund). Contractor shall invoice the Authority annually thirty days prior to the start of service or any renewal term.

Any services not covered in this Agreement will be subject to additional fees and will be considered extra work ("Extra Work") and will be subject to the prior written approval of Authority's Executive Director (the "Executive Director"). Extra Work will be billed at Contractor's prevailing hourly rates, which are currently as follows: HTML Programming, Content Migration, \$85/hr; Graphic Production \$95/hr; Quality Assurance, Testing, Debugging, Technical Support, Webmaster Services, \$105/hr; Consulting, Project Management, Database Design, Dynamic Programming, \$135/hr; Graphic Design, Training, \$125/hr. The Authority shall be responsible for any or all additional fees including, without limitation: software, applications, online promotion, marketing, copy writing, redesign, change orders, mailings, fees to any third party vendors if applicable, and websites exceeding 5GB of storage. Websites exceeding 5GB of storage shall be subject to a monthly fee of \$50 per 5GB increment. Maintenance work is considered Extra Work as defined herein. Calls outside of Business Hours not deemed an emergency as defined above will be subject to a minimum fee of \$135.

Authority shall be responsible for all licensing fees, if any, including but not limited to secure digital certificate renewal fees. Contractor shall not be responsible for maintaining or renewing domain names, digital certificates, or any other third party registrations.

III. General Terms and Conditions.

- A. Qualifications. Contractor represents that it is qualified and willing to perform the services set forth herein.
- B. Amendments. Any alterations, variations, modifications or waivers of terms of this Agreement including contract price shall be binding upon the Authority and Contractor only upon being reduced to writing and signed by a duly authorized representative of each party.
- C. Assignment. Contractor represents that it will utilize only its own personnel in the performance of the services set forth herein; and further agrees that it will neither assign, transfer or subcontract any rights or obligations under this Agreement without prior written consent of the Executive Director.
- D. Data and Confidentiality, Records and Inspection.
 - 1. The Authority shall supply Contractor with information to be incorporated into the Website in digital format including without limitation copy, text, audio files, video files, pdf files, photographs, artwork and preexisting graphics.
 - 2. All reports, data, information, documentation and material given to or prepared by

Contractor pursuant to this Agreement will be confidential and will not be released by Contractor without prior written authorization from the Executive Director.

3. Records shall be maintained by Contractor in accordance with requirements prescribed by the Authority and with respect to all matters covered by this Agreement. Such records shall be maintained for a period of six (6) years after receipt of final payment under this Agreement.
 4. Contractor will ensure that all costs shall be supported by properly executed payrolls, time records, invoices, contracts, vouchers, or other official documentation evidencing in proper detail the nature and propriety of the charges. All checks, payrolls, invoices, contracts, vouchers, orders, or other accounting documents pertaining in whole or in part to this Agreement shall be clearly identified and readily accessible.
 5. Contractor shall be responsible for furnishing to the Authority records, data and information as the Authority may require pertaining to matters covered by this Agreement.
 6. Contractor shall ensure that at any time during normal business hours and as often as necessary, there shall be made available to the Authority for examination, all of its records with respect to all matters covered by this Agreement. Contractor will also permit the Authority to audit, examine, and make excerpts or transcripts from such records, and to make audits of all contracts, invoices, materials, payrolls, records of personnel, conditions of employment, and other data relating to all matters covered by this Agreement.
- E. Standard of Performance. Contractor agrees that all services to be provided to the Authority pursuant to this Agreement shall be performed in a competent and workmanlike manner with the degree of skill and care which is in accordance with the then current generally accepted standards of the profession for the provisions of services of this type.

IV. Term.

The term of this Agreement will commence when both the following have occurred: 1) the Executive Director has given final written approval of the Website while in the Contractor's development server, and 2) migration of the Website to the live server. The parties agree that the date of commencement of the Agreement shall be memorialized in writing. The Subscription Services shall continue for a period of four years thereafter (the "Initial Term"), unless earlier terminated as provided for herein, and the Agreement shall continue through the redesign of the Website following year four of the Initial Term as set forth in Exhibit A. Further, it is agreed

that in the event that Contractor is willing to continue to perform the services set forth in this Agreement after the Initial Term, the Executive Director may renew said Agreement for additional one-year periods (“Renewal Terms”). At least sixty (60) days prior to the end of the Initial Term and any Renewal Term, Contractor agrees to notify the Executive Director in writing as to its willingness to continue to perform the services set forth herein, and within thirty days thereafter, the Executive Director will notify Contractor of his consent to a Renewal Term. If the term of this Agreement is renewed in accordance with the foregoing, all of the terms and conditions of this Agreement shall continue, unmodified, in full force and effect until the end of the last applicable Renewal Term, except that the annual rate payable to Contractor hereunder shall be increased by three percent (3%) per year and Extra Work approved by the Executive Director shall be billed at Contractor’s current prevailing hourly rates, for each Renewal Term extending the term hereof. This Agreement and any subsequent Renewal Term may remain in effect for a maximum period of eight (8) years.

V. Subscription Services Website Usage

- A. The Authority shall use the Subscription Services in accordance with all applicable local, state, and federal laws. The Authority shall not knowingly use the Subscription Services for any unlawful or destructive purpose including, but not limited to, copyright and/or trademark infringement. The Authority will use commercially reasonable efforts to ensure that any text, data, graphics, or any other material displayed or published by the Authority on the Website is free from violation of or infringement upon copyright, trademark, service mark, patent, trade secret, statutory, common law or proprietary or intellectual property rights of others, and is free from obscene or libelous material.
- B. The Authority will have password access to the VCMS through the Subscription Services. The Authority agrees to be responsible for keeping all passwords secure and will immediately notify Contractor if a password is lost, stolen or compromised in any way. The Authority shall be responsible for all use of Subscription Services accessed through the Authority's passwords. The Authority's passwords are not transferable to any third party and are subject to any limits established by Contractor.

VI. Warranties.

- A. In the Website Development Agreement, Contractor warranted that the programming code developed by Contractor is free of any errors or bugs that prevent the code from performing as originally intended (“Warranted Problem”) for a period of twelve (12) months from the date of Completion as that term is defined in the Website Development Agreement. Contractor agrees to create a backup of the Website on the date of Completion. If any Warranted Problem arises during this twelve (12) month period, Contractor shall restore the Website back to its condition as it existed at the

day of the most recent backup. Contractor shall provide compiled code upon the Authority's request. Contractor shall only be responsible for any costs associated with correcting any unmodified programming code during this twelve (12) month period following the Completion.

- B. Except as expressly set forth herein, **CONTRACTOR MAKES NO WARRANTY OF ANY KIND, WHETHER EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS OF THE SUBSCRIPTION SERVICES FOR ANY PARTICULAR PURPOSE WHATSOEVER.** In no event, at any time, shall the aggregate liability of Contractor exceed the amount of fees paid by Authority to Contractor and Contractor shall not be responsible for any lost profits or other damages, including direct, indirect, incidental, special, consequential or any other damages, however caused. The foregoing limitation shall not apply to any action or claim arising from or in connection with Contractor's negligence, willful misconduct or Contractor's indemnification obligations hereunder.
- C. Contractor represents and warrants to the Authority that it either owns fully and outright or otherwise possesses and has obtained all rights, approvals, licenses, consents and permissions as are necessary to perform its obligations hereunder and that the services provided shall comply with all applicable laws and does not, and shall not, infringe or misappropriate any third party's rights. Contractor further represents, warrants and covenants that the services hereunder will be performed by qualified personnel in a good and workmanlike manner and that the services will conform in all material respects in accordance with the terms of this Agreement. Contractor agrees to comply and to ensure that it or its agents or subcontractors, if any, comply with all of the Authority's policies while on the Authority's site(s) as may be adopted by the Authority.
- D. Contractor agrees at all times during the term of the Agreement to maintain an adequate staff of persons who are knowledgeable with the VCMS as necessary for Contractor to comply with its obligations hereunder.

VII. Termination.

- A. Subject to the cure period set forth below, the Authority may, by giving written notice specifying the effective date thereof ("Effective Date"), terminate this Agreement in whole or in part with or without cause. In the event of termination with cause, Contractor shall, on or before the Effective Date, repay a pro rata amount of the upfront annual payment based on a fraction, the numerator of which is the number of days following the Effective Date remaining in the current contract year and the denominator of which is 365. In the event of termination without cause, Contractor may retain the upfront annual payment for the current contract year, and Authority shall be relieved of any subsequent payment for the remaining term of the Agreement.

Any terms of this Agreement which by their nature extend beyond termination of this Agreement shall survive and bind the parties and their successors and assigns.

- B. If either party breaches any representation, warranty, term or provision of this Agreement and which remains uncured for at least thirty (30) days after the non-defaulting party's delivery of written or email notice to the defaulting party, the non-defaulting party may immediately terminate this Agreement.

VIII. Independent Contractor.

- A. It is agreed that nothing herein contained is intended or should be construed in any manner as creating or establishing the relationship of copartners between the parties hereto or as constituting Contractor as an agent, representative or employee of the Authority for any purpose or in any manner whatsoever. The parties do not intend to create any third party beneficiary of this Agreement. Contractor and its employees shall not be considered employees of the Authority, and any and all claims that may or might arise under the Worker's Compensation Act of the State of Minnesota on behalf of Contractor's employees while so engaged, and any and all claims whatsoever on behalf of Contractor's employees arising out of employment shall in no way be the responsibility of the Authority. Except for compensation provided in Section II of this Agreement, Contractor's employees shall not be entitled to any compensation or rights or benefits of any kind whatsoever from the Authority, including without limitation, tenure rights, medical and hospital care, sick and vacation leave, Worker's Compensation, Unemployment Insurance, disability or severance pay and P.E.R.A. Further, the Authority shall in no way be responsible to defend, indemnify or save harmless Contractor from liability or judgments arising out of Contractor's intentional or negligent acts or omissions of Contractor or its employees while performing the work specified by this Agreement.
- B. The parties do not intend by this Agreement to create a joint venture or joint enterprise, and expressly waive any right to claim such status in any dispute arising out of this Agreement.
- C. Contractor expressly waives any right to claim any immunity provided for in Minnesota Statutes Chapter 466 or pursuant to the official immunity doctrine.

IX. Insurance.

- A. During this Agreement, Contractor shall pay for and maintain in full force and effect the following insurance policies:
 - 1. Commercial General Liability insurance which shall include broad form personal liability and advertising liability, independent contractors, contractual, products and completed operations coverages, bodily injury and property damage liability

insurance with combined single limits of not less than \$1,500,000.00 per occurrence.

2. Commercial Automobile Liability insurance endorsed for “any auto” with combined single limits of liability of not less than \$1,500,000.00 per occurrence.
 3. Workers’ Compensation Insurance in accordance with the laws of the State of Minnesota.
 4. Professional Liability Insurance of not less than \$1,500,000.00 single limit.
 5. The Commercial General Liability and Commercial Automobile Liability insurance policies shall name the Authority and the City of Duluth as additional insureds. Said insurance policies shall be endorsed so Contractor insurance shall be primary and no contribution shall be required from the Authority or the City. Contractor shall furnish the Authority with certificates of applicable insurance endorsements for all required insurance prior to this Agreement. Said insurance certificates must contain a 30-day notice of cancelation, non-renewal, and material change provisions and shall further provide that failure to give such notice to the Authority will render any such change or changes in said policy or coverages ineffective as against the Authority and the City. Contractor shall furnish the Authority with copies of the actual policies upon the request of the Authority at any time during this Agreement.
- B. If at any time during this Agreement, Contractor fails to maintain the required insurance coverage in full force and effect, all work under this Agreement shall be discontinued immediately, and all payments due or that become due to Contractor shall be withheld until notice is received by the Authority that the required insurance coverage has been restored to full force and effect and that the premiums therefore have been paid for a period satisfactory to the Authority. Any failure to maintain the required insurance shall be sufficient cause for the Authority to terminate this Agreement.
- C. If Contractor should subcontract any portion of the work to be performed for the Authority under this Agreement, Contractor shall require each subcontractor to provide insurance protection in favor of the Authority, its officers, officials, employees, agents, and volunteers in accordance with the terms of each of the preceding paragraphs, except that the subcontractors’ certificates and endorsements must be on file with both Contractor and the Authority prior to the commencement of any work by the subcontractor. Notwithstanding the foregoing, Contractor shall not be relieved of any liability under this Agreement.

X. Indemnity.

Contractor agrees to defend, save harmless, and indemnify the Authority and the City of Duluth, their agents, and employees from any loss, cost, or damage by reason of personal injury or property damage of whatsoever nature or kind arising out of, or as a result of, the performance of the work by the Contractor, its employees, agents, or subcontractors.

XI. Notices.

All notices under this Agreement shall be in writing and effective on the date of delivery if delivered by personal service, Federal Express, or facsimile; or effective five (5) days after deposit in first class U.S. mail, postage prepaid, to each Party as follows:

Authority: Duluth Economic Development Authority
402 City Hall
411 W. 1st Street
Duluth, MN 55802
Attn: Chris Eng, Executive Director
Fax: (218) 730-5904

Contractor: Vision Internet Providers, Inc.
2530 Wilshire Boulevard, 2nd Floor
Santa Monica, California 90403
Attn: Steven Chapin
Cc: Rose De Vries
Fax: (310) 656-3103

XII. Civil Rights Assurances.

Contractor, as part of the consideration under this Agreement, does hereby covenant and agree that:

- A. No person on the grounds of race, color, creed, religion, national origin, ancestry, age, sex, marital status, status with respect to public assistance, sexual orientation, and/or disability shall be excluded from any participation in, denied any benefits of, or otherwise subjected to discrimination with regard to the work to be done pursuant to this Agreement.
- B. That all activities to be conducted pursuant to this Agreement shall be conducted in accordance with the Minnesota Human Rights Act of 1974, as amended (Chapter 363), Title 7 of the U.S. Code, and any regulations and executive orders which may be affected with regard thereto.

XIII. Laws, Rules and Regulations.

Contractor agrees to observe and comply with all laws, ordinances, rules and regulations of the United States of America, the State of Minnesota and the Authority with respect to their respective agencies which are applicable to its activities under this Agreement.

XIV. Applicable Law.

This Agreement, together with all of its paragraphs, terms and provisions is made in the state of Minnesota and shall be construed and interpreted in accordance with the laws of the State of Minnesota. All proceedings related to this Agreement shall be venued in Duluth, Minnesota. Any cause of action of with respect to this Agreement and the services provided hereunder shall be instituted within the applicable limitations period for the nature of the claim asserted.

XV. Severability.

In the event any provision herein shall be deemed invalid or unenforceable, the remaining provision shall continue in full force and effect and shall be binding upon the parties to this Agreement.

XVI. No Third Party Rights.

Nothing in this Agreement confers or purports to confer on any third party any benefit or any right to enforce any term of this Agreement.

XVII. Waiver.

Any waiver by either party of any provision of this Agreement shall not imply a subsequent waiver of that or any other provision.

XVIII. Limitation of Liability.

The Authority's liability shall be governed by the provisions of the Minnesota Municipal Limitation of Liability Statute, Minnesota Statute Section 466 et. seq.

XIX. Authority to Execute.

With the intent to be legally bound, each of the undersigned hereby covenants and acknowledges that he, she or it (a) has read each of the terms set forth herein, (b) has the authority to execute this Agreement for such person or entity, and (c) expressly consents and agrees that the person or entity upon behalf of which the undersigned is acting shall be bound by all terms and conditions contained herein.

XX. Independent Legal Counsel.

The Parties have each been advised to seek independent legal counsel in entering into

this Agreement and the transactions described herein. In the event a Party chooses not to seek independent legal counsel, that Party does so freely and knowingly and waives any such rights to counsel.

XXI. Execution.

This Agreement may be executed in counterparts, each of which shall be an original and all of which together shall constitute one and the same Agreement. Signatures to this Agreement transmitted by facsimile, by electronic mail in “portable document format” (“.pdf”), or by any other electronic means which preserves the original graphic and pictorial appearance of the Agreement, shall have the same effect as physical delivery of the paper document bearing the original signature.

XXII. Headings.

The titles and headings of the paragraphs of this Agreement have been inserted for convenience of reference only and are not intended to summarize or otherwise describe the subject matter of such paragraphs and shall not be given any consideration in the construction of this Agreement.

XXIII. Entire Agreement.

It is understood and agreed that the entire agreement of the parties including all exhibits is contained herein and that this Agreement supersedes all oral agreements and negotiations between the parties relating to the subject matter hereof. Any amendment to this Agreement shall be in writing and shall be executed by the same parties who executed the original agreement or their successors in office.

XXIV. Force Majeure

Any delay in the performance by either party hereto of its obligation hereunder shall be excused when such delay in performance is due to an act of God; any fire, flood or weather condition; any earthquake; any act of a public enemy, war insurrection, riot, explosion or strike; computer virus, worm, denial of service attack not arising from or in connection with Contractor’s negligence_or willful misconduct; provided, that written notice thereof must be given by such party to the other party within ten (10) days after occurrence of such cause or event. Specifically excluded from this definition are government and judicial actions which could have been avoided by compliance with publicly available laws, rules and regulations of which either party had knowledge or should have reasonable had knowledge.

XXV. Documents & Data; Licensing of Intellectual Property

This Agreement creates a non-exclusive and perpetual license for Authority to copy, use, or modify for its own use, any and all copyrights, designs, and other intellectual property embodied in this Website, which are prepared or caused to be prepared by Contractor under this Agreement

("Documents & Data"), to which Contractor retains ownership of all intellectual property rights. Notwithstanding anything to the contrary in any of the agreement documents, Authority understands and agrees that Contractor shall retain all right, title, and interest to the Vision Content Management System™ (also known as the Vision Internet Content Management System, VCMT, VCMS and the Vision Content Management Tool), and Dynamic and Interactive Components.

IN WITNESS WHEREOF, the parties have hereunto set their hands the day and date first above shown.

**DULUTH ECONOMIC DEVELOPMENT
AUTHORITY**

VISION INTERNET PROVIDERS, INC.

By: _____
Its President

By: _____
Its Secretary

By: _____
Steve Chapin, Its President

EXHIBIT A

Contractor agrees to provide Hosting Services, Upgrade Services, and Support Services (collectively "Subscription Services") as provided below for the Website, which utilizes Contractor's Vision Content Management System ("VCMS") developed under the Website Development Agreement. Subscription Services include the following:

(a) **Hosting Services**

Contractor will provide shared website hosting on a Microsoft Windows Server and shared database hosting on a Microsoft SQL Server for one (1) unique VCMS website.

(b) **Upgrade Services**

Contractor will provide Upgrade Services which include:

- Enhancements to the backend VCMS functionality.
- Enhancements to the Included Interactive Components that were developed under the Website Development Agreement.
- New Interactive Components released from time to time according to the visionLive™ Roadmap ("Roadmap").
- Bug fixes to the VCMS code.
- Updates to provide compatibility to future versions of Supported Web Browsers (as defined below) within three months of their release. Compatibility with previous versions of Supported Web Browsers is not guaranteed.

The Authority understands and agrees that the Supported Web Browsers for the frontend of the Website currently are Firefox, Internet Explorer, Chrome, and Safari. The Authority understands and agrees that Supported Web Browsers for the backend of the Website currently are the latest released versions at the time of Completion (as that term is defined in the Website Development Agreement) of Firefox and Internet Explorer. The Authority understands and agrees that Supported Web Browsers for visionMobile™ currently are iOS Safari, Android Chrome, and Windows Phone 7 Internet Explorer. All of the web browsers listed in this paragraph, and any others added by Contractor at its discretion are herein referred to collectively as the "Supported Web Browsers".

To receive the Upgrade Services, a non-interrupted Subscription Services Agreement must be in place from time of Website launch and the VCMS code must be unmodified.

Upgrade Services do not include:

- Optional Interactive Components.
- Modules, Programs, or Software Applications.
- Conversion to new platforms.
- Modification of third-party products.
- Updates to provide compatibility to third-party products, except for those included in VCMS.
- Upgrades that require modification or customization to website design.
- System configuration, website content editing and/or formatting, website design, custom data updates, etc.

(c) **Support Services**

Support Services is defined as technical support for the unmodified VCMS. Contractor will provide Support Services to a designated the Authority account manager, system administrator or webmaster. Technical support is available by email and telephone from 6:00 AM to 6:00 PM Pacific Time Monday through Friday excluding holidays (“Business Hours”), with emergency support available 24 hours a day, 7 days a week. An emergency is defined as the Website being down for more than ten (10) minutes.

(d) **Redesign Services**

At the conclusion of the Initial Term, the Authority will be entitled to a basic graphic redesign of the Website. Basic graphic redesign does not include design themes. Services shall include:

- Project Management
- Wireframe Development
- Graphic Design Development with one preliminary concept
- Graphic Production

Contractor will not develop a sitemap or new content as part of the redesign, but will assist the Authority in transferring existing content into the new design.

1. Included Interactive Components and Features

The following are the initial Included Interactive Components and Features provided in Authority's project, subject to upgrades and revisions based on Contractor's then current Included Interactive Components listed on the Roadmap. Additional options may be available and can be added for an additional fee:

SITE ADMINISTRATION AND SECURITY

- Audit Trail Log
- Backend Content Title Search
- Backend Dashboard
- Broken Link Reporter
- Content Review and Publishing
- Component Manager
- Content Scheduling
- Context Sensitive Online Help
- Departmental Page Restrictions
- Document Central
- Drag and Drop Multiple File and Image Uploading
- Email Address Masking
- Enhanced User Interface
- Flexible Site Variable Settings
- Image Library
- Page Template Library
- Personal Toolbar
- Role-Based Security
- Scheduled Content Review
- SiteMaster™ Template Builder
- Submission Validation (reCAPTCHA)
- Recycle Bin
- Updated and Expired Content Reporting
- Web Traffic Statistics
- Widget-based Layout Options
- Workspace

CONTENT EDITING

- Advanced WYSIWYG Editor
- Search and Replace
- Spell Checker
- Style Gallery
- Table Wizard
- Undo/Redo
- User Commenting
- Version Control

ADVANCED NAVIGATION MANAGEMENT

- Automatic Breadcrumbs
- Connected Pages
- Content Categories
- Dynamic Drop Down Menus
- Error 404 (Page Not Found) Handling
- External Link Splash Page
- Friendly URL Redirect
- Navigation Control
- Navigation Redirect
- Page Linking
- Quick Links
- Single-Source Publishing
- Site Search (Google CSE)
- Sitemap Generator

USER EXPERIENCE AND INTERACTIVITY

- Business Directory
- Community Spotlight
- Dynamic Calendar System
- Dynamic Homepage
- Facilities Directory
- Facilities Reservations
- Feedback Form
- Form Builder
- Frequently Asked Questions
- In-page Content Editing
- Job Posts
- News
- RFP Posts
- Rotating Homepage Banners
- Service Directory
- Staff Directory
- Sticky News
- Weather Update

DEPARTMENT MANAGEMENT

- Department-Level Administration
- Department-Level Navigation
- Department-Level Sitemap

OUTREACH, MEDIA, AND SOCIAL NETWORKING

- Audio and Video Embedding
- Bookmark and Share
- eNotification
- Emergency Alert (site wide)
- Facebook FeedReader™
- Forward to a Friend
- govTrack CRM™
- OneClick Social Networking™
- Photo Gallery & Slideshow
- RSS FeedReader™
- Twitter FeedReader™

ACCESSIBILITY

- Automatic Alt-Tags
- Dynamic Font Resizing
- Dynamic Reader Download Links
- Google Translation Integration
- Printer Friendly Pages
- Table Accessibility Tools

ADDITIONAL INTERACTIVE COMPONENTS AND FEATURES

- Approval Cycle
- Responsive Design with visionMobile™