



CITY OF DULUTH
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Addendum # 3
File # 15-09AA
Project: Recreation Management Software RFP

This addendum serves to notify all bidders of the following Q&A for the solicitation documents:

- 1) Do you do any class/program registrations?
We have program registration for flag football, which is about 180 participants. We also have program registration for adult softball, which is around 70 teams. We do offer other programming that does not have official registrations since they are free. We would like the possibility for adding classes/programs if we expand into those services.

Clarification to questions from Addendum #2:

- 5) Would credit card fees need to be deposited into multiple merchant accounts or will the City use only 1 merchant account and then send the funds to each department? If multiple merchant accounts, then how many?
The credit card fees would be deposited into only 1 merchant account and then sent to each department.
- 25) The intent of the question was to ascertain whether the City prefers training to occur on site or online? We understand that training in general is part of the requirement.
We would prefer training to occur onsite.

Please acknowledge receipt of this Addendum by signing, dating, and submitting a copy with your bid/proposal. Thank you.

Signature

Date

Posted December 21, 2015

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