

Clarence Maddy Awards 2009

Don Boso

Don serves a dual role as a Sergeant managing the Property Crimes Unit and its personnel but also investigates property crimes. During his 18 years with the City, Don has exuded professionalism and provided the highest level of service through partnerships and problem solving in a professional, ethical and timely manner. In 2008, Don handled over 1,000 investigations and handled them with incredible efficiency.

Don is a teacher and leader in the police department and in the community. He embodies all the best character traits of what the citizens of Duluth seek in City employees. Thank you for your dedication and service Don!

Todd Carlson

Todd is a Water Quality Specialist in the Public Works and Utilities Department and deals with many issues including Inflow/Infiltration program, Private Sewer Service rehab program, Stormwater permit compliance, public education, stormwater billing, completing our stormwater Best Management Practices, solving icing and runoff problems, writing policies and procedures, Fats Oils and Greases (FOG) program for restaurants, reviewing street improvement projects, and many more. Most Water Quality specialists work on one or two of these projects; Todd works on all of them and excels at all of them!

Todd is well respected by his peers and approaches his work with professionalism and enthusiasm. Todd is always available to help his colleagues and leads by example. Thank you Todd for your exemplary work!

Bruce Kellerhuis

Bruce Kellerhuis is a Project Lead on street maintenance projects and worked on the Mayor's new street improvement initiative. Bruce has been with the City since 2004 and is well liked by his coworkers and managers. He leads a crew that demonstrates professionalism, a positive attitude and lots of enthusiasm. Bruce worked with his crew over long hours even skipping breaks in order to complete projects as efficiently as possible.

Bruce led his crew to complete significant street projects with guidance and assistance from the city engineering staff to the delight of residents and motorists. Some of the more notable projects were Atlantic Avenue, West Morgan Street, and 10th Avenue East. City staff has now improved 17 miles of our worst streets in the past three years. Thanks to Bruce for his leadership and great work!

Carmine Langlois Jr.

Carmine is a Fire Equipment Operator and has worked with the Duluth Fire Department for 8 years. Carmine has helped the department enter the technology age by implementing electronic mapping which had previously been recorded by hand. He coordinated the project with the Public Works department, GIS, and other Fire Department employees. Carmine has also been instrumental in designing fire apparatuses and has designed three so far which have helped the department save money on this type of expensive equipment.

Carmine's good work and willingness to take on projects help improve the emergency response in the city. Thanks Carmine for your innovative efforts!

Amy Norris

Amy is the Public Information Coordinator for the City of Duluth and Parks and Recreation Division. Amy has a natural talent to organize events and engage people to volunteer. She has been successful in encouraging Friends of the Parks and other volunteers to partner with the City at a time when resources were scarce and staffing reduced. Thanks to Amy's efforts, thousands of volunteers have helped maintain our city parks, Lakewalk, trails, as well as our community centers.

Amy was also one of the key staff who helped coordinate, organize and implement Bentleyville Tour of Lights. She has also dedicated many hours of her personal time since the first planning stages began. She has worked diligently to garner support from various community entities, promote the event, and ensure a good working relationship between the Bentleyville organization and the City. Her tireless efforts and boundless enthusiasm are to be commended.

In addition to her work as Public Information Coordinator for the City, Amy has served as a sign language interpreter for the State of the City address for over 25 years. Over this period of time she has interpreted for four mayors and even two United States Presidents and two Vice-Presidents.

Amy is truly an asset to the City of Duluth!

Project/Team award:

Jack Schade, Dick Kartes, Luke Meints, John Williams, Dave Homstad, Terry Groshong, Joe Miller, Dayn Schwarz

The Facilities Management team restored and repaired Priley Fountain in the Duluth Civic Center. These employees took a lot of pride in this fountain and were willing to tackle these repairs, which included pool liner leak, corroded valves, piping and electrical panels. Motorized switches, pump relays, and leaking pipes severely hampered operations, making for a dangerous work condition. With their abilities to troubleshoot and problem solve, they were able to accomplish this task in-house, which resulted in a high quality job with substantial savings to the City. A City landmark was brought back to a quality standard because of their work.

Priley Fountain which had been inoperable for some time was officially reopened on September 24, 2009. This restoration will allow the fountain to operate and provide enjoyment to the citizens and visitors of Duluth for many years to come. Thank you for your high caliber work!